## Palex Improving technologies Improving lives

## PALEX GROUP QUALITY POLICY

Palex Group's mission is to understand and meet the needs of patients, healthcare professionals and laboratories by providing advanced and efficient hospital and industrial solutions that integrate products, systems, techniques and healthcare services, through distribution agreements with leading manufacturers worldwide.

Palex Group is committed to complying with the requirements of the UNE-EN-ISO9001 standard, which are described in the quality management system.

An essential part of this commitment is to meet customer requirements, legal and regulatory requirements and other requirements to which the organisation subscribes.

In order to fulfil all our commitments we consider it essential:

- The establishment and review of quality objectives in accordance with company policy.
- Working towards continuous improvement of the effectiveness of the quality system.
- The commitment to comply with all legal requirements applicable to our activity.
- The satisfaction of our customers.
- The search for new medical, hospital and industrial solutions adapted to the current needs of our customers.
- The appropriate selection and subsequent training of all employees for the effective implementation of quality management systems.
- The identification of all relevant stakeholders in order to understand their needs in relation to the quality management system.

Xavier Carbonell CEO Palex

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